Scotiabank Secure Communication

Scotiabank

Re: (Secure) OPCS20251210-4036

This message will expire after March 25, 2026 8:36:43 PM, EDT

Brendan Rose <thesulfurgod@protonmail.com>
escalatedconcerns@scotiabank.com

December 25, 2025 7:36:43 PM, EST

Amelia,

Sorry to bother you again, but one more item if you would be willing to help with it.
Going through potentially 16 years of records to pick out individually all the Amazon KDP payments,
sounds like an exhaustive task for me.

However, you have access to a searchable list of my transactions,
I was wondering if you could do me a favor,
Could you do a search through all my records from account opening to account closure,
and provide a list of all Amazon KDP payments, with the date it arrived and the amount received.

I apologize, I'm a bit embarrassed, I can't seem to find the name of my Kindle Direct Publishing payments from Amazon.

I searched through that document you sent, and I didn't find any payments during that year,
But i remember very clearly I got at least a few payments that year.

Can you find the name that Kindle Direct Publishing payments are using for depositing in my account,

And give me a list of all of them, from the time the account was opened until the time the account was closed, with the amount, and the date of payment,
Because i could not find them in the document you sent.

Any assistance you could offer would be greatly appreciated.

Thank you very much,

Regards,

-Brendan S. Rose

From:escalatedconcerns@scotiabank.com Thu, Dec 11 2025 14:06:32 EST
To:thesulfurgod@protonmail.com
Dear Brendan Rose,

We are in receipt of your email dated December 10, 2025, sent to our office that included attachments concerning a request for statements.

Included with our email, please find all requested statements for your Preferred Package account 82172 0551686. This account was opened on March 11, 2023, and closed on April 26, 2024. We understand that you are seeking transaction records which can be found on the said statements.

Please confirm by reply email to this email (i) if your request is complete and/or kindly clarify what additional information is required and we will assist you in this process, and (ii) please further clarify if you are raising a complaint with Scotiabank, as it is unclear, and if so, our office will create a complaint file and respond to you accordingly.

In anticipation of your response.

Important: Secure emails will only be held for viewing in the Secure Email System for 90 days before automatic deletion. To prevent losing any information you wish to keep longer than the 90 day period, please save the information received on your personal computer.

Sincerely

Amelia D.
Manager
Directrice

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